



**Your One-Stop Resource
for "Aging Well and
in the Right Place"**

**Concierge Care Management
For Independent Residents
At Alderman Oaks**

INTRODUCTION TO THE PROGRAM

As an Independent Resident you have experienced certain liberties and cost savings by not being in Assisted Living during your time at Alderman Oaks. However, due to your status as an Independent Resident, our staff is not allowed to provide certain healthcare related services.

Many Residents are beginning to recognize their vulnerability in aging and, along with their family and supporters, wish to plan and be prepared for ongoing and sometimes even urgent healthcare issues.

GOOD NEWS! The leadership at Alderman Oaks has made arrangements to team up with Cornerstone LifeCare to provide Concierge Care Management for you and your loved ones along with other supporters.

KEY PROGRAM BENEFITS

- **Someone to be an Advisor and Advocate while Conferring with You and Your Circle of Supporters to Help Plan, Coordinate, Oversee, and Manage Your Healthcare Needs as they May Arise**
- **Facilitator with Regards to Communication Among Family, Loved Ones, Professionals, and Alderman Oaks Staff**
- **Triage Counseling Related to Healthcare Priorities and Means of Payment such as Private Pay Versus Insurance Benefits, which May Lead to Potential Savings**
- **Access to Outstanding Professionals to Complement Our Alderman Oaks Services**
- **Availability of Healthcare Services When Needed For Hands-On Service Without the Ongoing Monthly Expenses that Accompanies Assisted Living Status**
- **Medicare Certified Services Such as Physical, Occupational, and Speech Therapy**

THE PROGRAM PROCESS

YOUR CONCIERGE CARE COORDINATOR WILL OPEN UP LINES OF COMMUNICATIONS AMONG YOU, YOUR FAMILY, OTHER LOVED ONES, AND CIRCLE OF SUPPORTERS REGARDING THE PURPOSE AND BENEFITS OF CONCIERGE CARE MANAGEMENT

YOU WILL HAVE AN INITIAL MEETING WITH A CONCIERGE CARE COORDINATOR

- **Complete Evaluation and the Beginning Strategies for a Care Management Plan**
- **Communication of Results of Evaluation and Follow-Up Consultation with Resident and Other Supporters that are Identified as Integral to the Care Plan**

ALONG WITH BECOMING A CORNERSTONE LIFECARE CLIENT, WE WILL ESTABLISH AN IMMEDIATE CLIENT RELATIONSHIP WITH A PRIVATE DUTY HOME HEALTH COMPANY OR OTHER APPROPRIATE PROFESSIONALS FOR PRESENT OR FUTURE NEEDS

Concierge Care Management For Independent Residents At Alderman Oaks Retirement Center

EXAMPLES OF KEY SERVICES

- Ongoing Coordination and Communication with Alderman Oaks Staff and Other Professional Providers
- Assistance with Special Transportation Needs Beyond Alderman Oaks Regular Transportation Services
- Coordinating and Scheduling Healthcare and Medical Appointments When Needed
- Arranging for Personal Accompaniment to Healthcare and Medical Appointments to Evaluate, Communicate, and Monitor Outcomes
- Medicine Management Assistance When Needed
- Coordination of Evacuation Protocol in Anticipation of or During Natural Disasters
- Access to Cornerstone LifeCare CONCIERGE COVID CARE Services to Address Pre-COVID, During-COVID, and Post-COVID Issues
- Resources for Financial and Legal Review to include Eldercare Law, Estate Planning, Long-Term Care Insurance, Medicaid/Medicare Issues, and VA Benefits
- Psychosocial Counseling and Therapy to Address the Emotional, and Mentally Related Health Challenges of Aging
- Assistance with Transitions to Medical Facilities or Other Senior Living Facilities Should the Needs Arise
- Special Exclusive Cornerstone LifeCare Programs Such as Concierge Medical Cannabis Care

PROGRAM FEES

- \$500:** Initial Comprehensive Evaluation with Resident, Development of Care Management Plan, then Follow-up Conferring with Resident and Resident's Circle of Supporters
- \$100:** Monthly Fee for Care Management Including Phone/Teleconference Communications with Residents, Family Members, and Circle of Supporters along with Regular On-Site Visits to Alderman Oaks
- \$100:** Hourly Rate for Concierge Care Coordinator's Direct and Focused Involvement in Specific Services Beyond the Scope of Monthly Care Management (When Needed and Based on Mutual Agreement)



Schedule an Appointment!

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Concierge Care Coordinator

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